



Weekly Maintenance Programme: 3 - 9 February 2012

DATE	AREA	TIME	SERVICE STATUS
Cape Town - Simon's Town and Cape Flats			
Friday 3 February 2012	Salt River - Fish Hoek	09:00 - 14:00	Platform changes will be announced. Train delays of 10 - 15 minutes can be expected.
Monday 6 February 2012	Fish Hoek - Salt River	09:00 - 14:00	Platform changes will be announced. Train delays of 10 - 15 minutes can be expected.
Tuesday 7 February 2012	Fish Hoek - Salt River	09:00 - 14:00	Platform changes will be announced. Train delays of 10 - 15 minutes can be expected.
Wednesday 8 February 2012	Fish Hoek - Salt River	09:00 - 14:00	Platform changes will be announced. Train delays of 10 - 15 minutes can be expected.
Thursday 9 February 2012	Fish Hoek - Salt River	09:00 - 14:00	Platform changes will be announced. Train delays of 10 - 15 minutes can be expected.
Cape Town - Monte Vista - Bellville - Wellington - Stellenbosch - Strand			
Friday 3 February 2012	Muldersvlei	08:00 - 16:00	Maintenance between the schedule train service. Train delays of 5 to 10 minutes can be expected. Bus service between the stations concerned.
Sunday 5 February 2012	Eerste River - Vlothenburg	08:40 - 18:00	Train delays of 20-30 minutes can be expected.
Cape Town - Kapteinsklip - Khayelitsha - Chris Hani - Sarepta			
Monday 6 February 2012	Bonteheuwel - Nyanga	09:00 - 14:00	Platform changes will be announced. Train delays of 10 - 15 minutes can be expected.
Tuesday 7 February 2012	Bonteheuwel - Nyanga	09:00 - 14:00	Platform changes will be announced. Train delays of 10 - 15 minutes can be expected.
Wednesday 8 February 2012	Nyanga - Bonteheuwel	09:00 - 14:00	Platform changes will be announced. Train delays of 10 - 15 minutes can be expected.
Thursday 9 February 2012	Nyanga - Bonteheuwel	09:00 - 14:00	Platform changes will be announced. Train delays of 10 - 15 minutes can be expected.

While we try our utmost to do maintenance during off-peaks to minimise possible delays, connecting trains may be subjected to delays on all service lines. Your safety is our concern - we apologise for any inconvenience inadvertently caused.

Train Service Performance Figures: 19 - 25 January 2012

Trains On time and Cancelled per Area	Trains on Time - Commuter Experience		Trains Cancelled
	Morning Peak	Afternoon Peak	
	05:30 - 08:30	15:30 -18:30	
South (Simon's Town & Cape Flats)	80.7%	80.7%	1.0%
Central (Kapteinsklip, Khayelitsha, Sarepta lines)	42.1%	49.5%	2.9%
North (Wellington, Kraaifontein, Strand, Muldersvlei lines)	82.6%	72.4%	2.2%
Global	68.5%	67.6%	2.1%

STOP VANDALISM - REPORT CRIMINALS

Increasing incidents of vandalism prevents Metrorail from delivering a safe, reliable and punctual service to its customers.

Millions of rand is spent annually to repair/replace damaged and stolen assets. Vandals cause train delays and can also endanger lives.

Metrorail calls on it's customers to assist in combating vandalism by reporting perpetrators. A reward of up to R25 000 is offered for information leading to successful conviction.



Metrorail Crime Number: 021 449 4336



Stay on Track

Your personal sms: Want to know if your train is on time?

Register your details with the Transport Information Centre on **0800 65 64 63**.

Website www.capemetrorail.co.za

TOLL FREE 0800 65 64 63

Commuters please note that the facility to request area specific time tables is currently inactive. If you require information regarding the time tables please contact the Transport Information Centre on **0800 65 64 63**.



Commuter rail services in urban metropolitan areas.

Transport Information Centre:
080 065 6463

Regional Head Office:
Tel: 021 449 6478
Fax: 021 449 6300
P.O. Box 5446, Cape Town, 8000

Protection Services / Security
Emergency and Incident Reports
080 021 0081
www.capemetrorail.co.za

Reservations for the Business Express
Tel: 021 449 2927



Regional and long distance (inter-city) rail-based passenger transport.

Central Reservations:
086 000 8888

Shosholozameyl
Tel: 021 449 4596
Fax: 021 449 2104
P.O. Box 17, Cape Town, 8000
www.shosholozameyl.co.za

Premier Classe
086 000 8888
Tel: 021 449 2252
Fax: 021 449 2104
www.premierclasse.co.za



Translux and City-to-City Road based regional (inter-city) bus passenger services.

Central Reservations
086 158 9282
011 774 3333

Ticket Office:
Tel: 021 449 4350
Fax: 021 449 2545
www.translux.co.za

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Arrive Alive!
Be careful when approaching level crossings. Obey the law and stop at the stop street before proceeding.
www.arrivealive.co.za



The Passenger Rail Agency of South Africa - PRASA - is leading Government efforts to transform public transport, providing better mobility and accessibility in pursuit of a better life for all. As such, PRASA serves as the parent company of these South African commuter services.

Be moved



PRASA
PASSENGER RAIL AGENCY OF SOUTH AFRICA

www.prasa.com

Train Service Updates:



Security staff on trains and stations are required to verify tickets. They are not authorised to accept money for tickets.